



Manchester Arena General Risk Assessment for Users of Manchester Arena



The Manchester Arena hosts a wide programme of events attended by a range of audience profiles and performers. A full risk assessment covering all aspects of the production and performance will be carried out by the Events Managers which will be specific to the event in the period prior to the event taking place.

This document is a general risk assessment which takes the aspects of the larger document which concern the public and visitors to the venue. For further information regarding accessibility, terms and conditions of entry and security procedures at the Arena, please go to www.manchester-arena.com/your-visit.

Throughout this assessment, the following scoring system will be used

Potential Severity of Harm

		Slightly Harmful 1	Harmful 2	Extremely Harmful 3
Likelihood of harm occurring	Highly Unlikely 1	1- Trivial	2- Tolerable	3- Moderate
	Possible 2	2- Tolerable	4- Moderate	6- Substantial
	Likely 3	3- Moderate	6- Substantial	9- Intolerable

PLEASE NOTE:

In the case of visiting groups of children including school groups, a risk assessment should be carried out by the school / attending responsible adults. This risk assessment may form a part of that assessment but is not designed to replace it.

Ultimate responsibility for the safety and security of children in the venue rests with the adults who are accompanying them on that visit.

General Event Risk Assessment

Hazard	Risk	People affected	Likelihood of harm	Potential Severity	Initial rating	Contingency Measures	Likelihood of harm	Potential Severity	Revised rating
Litter and Spills	Injuries caused by: Slips, trips and falls	All Visitors	2	2	4	<ul style="list-style-type: none"> · Concourse floor surface is specialist non-slip flooring. · Approved system of reporting, logging and cleaning of spillages · Additional equipment to hand near doors in the case of inclement weather 	1	2	2

Trailing Cables or Equipment	Injuries caused by: Slips, Trips and Falls	All Visitors	2	2	4	<ul style="list-style-type: none"> System of pre-event checks where all areas are checked and reported in as clear or remedial work required prior to opening of venue doors Regular checks carried out while venue is open the the public and checks reported in and logged Wherever possible, cables do not run in public areas. Wherever possible, cables in public areas run above head height. Otherwise cables covered and / or taped and / or attended by staff 	1	2	2
Audience General	Injury caused by: Behaviour Issues	Public Arena Staff Contractors	2	3	6	<ul style="list-style-type: none"> Standard, minimum stewarding and security levels have been determined in accordance with the venue's premises Licence and in consultation with venue Event staff, approved contractors and industry authorities. Specific security and stewarding levels are determined based on event factors such as crowd profile, numbers, area of the building in use, standing / seated floor, previous history of events, etc. 	1	2	2
Public Safety	Injury caused by: Malicious or terrorist Activity	All Users	2	3	6	<ul style="list-style-type: none"> Enhanced security checks are in operation at all entrances including the use of wide perimeter cordon points, walk through metal detectors and hand held metal detector wands. Rucksacks and large bags not permitted to the venue. Size restricted to 35cm x 40cm x 19cm. All small bags fully searched. Customers with bags too large to enter will be turned away at the first ticket check cordon points. Enhanced and regular checks carried out throught the venue, throughout the event using both staff and specialist, high resolution CCTV. Arena staff in regular consultation and contact with emergency and security services. 	1	3	3

Public Safety	Injury caused by: Fire and / or Evacuation	All users	2	3	6	<ul style="list-style-type: none"> Manchester Arena has an Emergency & Contingency plan which details everything which needs to be done in the case of an emergency All appointed contractors are aware of the procedures and their roles within them. Regular training exercises and additional learning given to venue and contracted staff 	1	3	3
Seating	Injury caused by tripping, 'snaking' or falling	Public Arena Staff	3	2	6	<ul style="list-style-type: none"> All floor seating is connected together along rows and between rows as per the manufacturers guidelines, by trained staff following plans drawn by trained Managers taking into account published HSE Guidelines and Local Authority approval. Handrails fixed in upper tier to assist access on aisles and steps. Required in the upper tier only due to the increased gradient compared to lower tier Steps edged in photoluminescent strip Low level lighting on aisles to assist when venue lighting levels have gone down for the show All stewards have torches. Staff on each aisle to assist with access on aisle steps 	1	2	2
Safeguarding	Protection of Children and Vulnerable Adults	All Users	2	3	6	<ul style="list-style-type: none"> The venue has a number of policies which cover specific issues of safeguarding and certain specific incidents which may have safeguarding connotations The venue operates a comprehensive 'lost child' procedure which also will apply to vulnerable adults The venue's security contractor also has a compatible policy on Safeguarding Children and Vulnerable Adults The venue, its management, staff or contractors will not be responsible for the handing over of children to parents on site. 	1	2	2

						<ul style="list-style-type: none"> · There are a number of accessible toilet facilities around the venue and a Changing Place on the ground floor · One of the conditions of sale of tickets to the venue includes that public may be filmed. It would not be possible to exclude individuals from this so entering the venue is taken as consent to filming 			
General	Injury: Requiring Treatment	Public	3	3	9	<ul style="list-style-type: none"> · Manchester Arena employs and specialist contractor to provide paramedic, MIMMS trained and first aid staff in accordance with its risk assessment and further advice and information · First aid staff are contactable and deployable throughout the venue and throughout the event. · There are a number of AED devices and major incident trauma packs around the venue · There is a well equipped first aid room in the venue. 	1	2	2